

# Hugh Chatham **VIRTUAL CARE**

[www.hughchatham.org/virtualcare](http://www.hughchatham.org/virtualcare)

Get help for minor illnesses  
from home by talking to  
one of our highly qualified  
Hugh Chatham providers.

All you need is a camera-enabled  
tablet, smart phone or computer with  
internet connection.



Download the Virtual Care app from  
the Apple Store or Google Play Store.

Available  
7 days a week -  
no appointment  
necessary.



\*Visit subject to insurance  
co-pay or cash payment of \$50.

# Frequently Asked Questions

## **What is Hugh Chatham Virtual Care?**

Hugh Chatham Virtual Care lets you have a live video chat with a qualified healthcare provider at a time conveniently scheduled for you.

## **Who can use Hugh Chatham Virtual Care?**

Virtual Visit is available to all ages. You must be in North Carolina or Virginia at the time of your visit.

## **How much does a visit cost?**

Self-pay payments are a \$50 charge at the time of the visit. Insurance coverage varies, and services may be subject to any applicable copays, coinsurance and deductibles within your health plan.

## **What conditions can be treated using Hugh Chatham Virtual Care?**

Virtual Care treats a wide range of minor conditions, including:

- Cold, cough and bronchitis
- Coronavirus
- Conjunctivitis/pink eye
- Female urinary tract infections (UTI) in adults
- Flu symptoms, for patients 5 and older
- Lower back pain
- Newborn worries, including feeding
- Seasonal allergies
- Sinus and upper respiratory infections
- Skin conditions, including rashes and lice
- Upset stomach, including constipation and diarrhea

## **Can I get a prescription if needed?**

Yes, medications may be prescribed if the provider decides this is an appropriate course of treatment. Certain controlled medications may not be prescribed through Hugh Chatham Virtual Care

## **Is my visit private and secure?**

Yes. The Hugh Chatham Virtual Care technology uses a patented system to ensure every visit is HIPAA compliant, secure and confidential.

**If you need emergency medical care, please call 9-1-1 right away.**