

NORTH CAROLINA MANAGED MEDICAID

FREQUENTLY ASKED QUESTIONS

What is changing and what does it mean for most Medicaid participants?

North Carolina is changing how it provides health insurance for most Medicaid participants. If you are eligible for Medicaid, the State is asking you to select a new health plan before May 14, 2021.

There are four choices: AmeriHealth Caritas, Blue Cross Blue Shield, United Healthcare, and WellCare. Each offers the same basic benefits, however Hugh Chatham Memorial Hospital will only be participating with AmeriHealth Caritas and Blue Cross Blue Shield.

When does open enrollment take place for NC Medicaid?

You may enroll in one of the four plans any time until May 14, 2021. If you have not selected a health plan before May 14, 2021, you will be enrolled in one automatically.

What plan should I choose to be sure I keep my doctor?

Hugh Chatham Memorial Hospital will be participating with AmeriHealth Caritas and Blue Cross Blue Shield Healthy Blue.

How do I change my plan if I find out my doctor is not included?

Call 1-833-870-5500 within 90 days after the effective date of initial enrollment to change your health plan or provider for any reason.

When does the plan I select begin?

New plans take effect on July 1, 2021. Before then, you have access as usual to your Hugh Chatham providers.

How can I learn more about the plans?

Visit [NCMedicaidPlans.gov](https://www.ncmedicaidplans.gov) or call toll-free 1-833-870-5500.

